



simplesilver™

## HOW TO USE IT

**The 'No Worries' Spa Pool Treatment keeps your water clear for a year!**

### First time users

As a first time *simplesilver™* user, your pool will need to be cleared of its existing load of contaminants. Getting rid of this gunge may take about a week, but after that, you'll have crystal clear and odour-free water for the next year!

#### Step 1:

There is no need to drain or change the water in your pool. Just drop the *simplesilver™* block into your spa pool.

#### Step 2:

Set your filter pump to operate daily, for as long as possible (at least six hours per day), for the next seven days. **DON'T USE YOUR POOL FOR THIS WEEK.**

NOTE: Clean the filters \*regularly over this seven day period. During the first week, existing contaminants are precipitated out into the water (it might turn grey! – but don't panic – that's *simplesilver™* doing its job). These contaminants are removed by your filters, which is why you need to keep cleaning your filters.

#### Step 3:

After the seventh day:

- If the water's clear, you're good to go! No need to drain the pool or anything.
- If it's not clear, see *Troubleshooting*.

### Repeat users

Since your pool will already be clear of contaminants, all you have to do is:

- Put in a new *simplesilver™* block.

That's it! You're done for another year. Now, just lie back and relax.

However, you might like to change the water and clean your filter before you put in the new *simplesilver™* block.

### Troubleshooting

**It's been a week and my pool's still murky.**

**What's wrong?**

Are you getting enough water flow over the *simplesilver™* block? See below for information on getting sufficient water flow.

**Why is my pool not clear? Why does my pool smell?**

**Why does the pool feel slippery?**

If your pool goes cloudy or smells, or the surfaces feel slippery, there is only one cause: you don't have enough water flow over your *simplesilver™* block.

**How do I get enough water flow over my *simplesilver™* block?**

Try these suggestions:

**Ensure your pump circulates enough water every day**

Every day your filter circulation pump must circulate about 80,000 to 100,000 litres of water around your pool. For most filter pumps (that circulate approximately 24,000 litres per hour) that means running for about three to four hours a day.

Your pump manual or your pool supplier will be able to tell you your pump's flow rate, in litres per hour. Set your pool timer to provide the required number of hours of circulation (you may want to get a timer fitted).

NOTES:

- You may need to experiment a little to get sufficient water flow over the *simplesilver™* block while not running your pump too long and wasting power.
- If you use your pool more often than usual for a time, you should consider increasing the water flow temporarily.
- If your pool has a small filter circulation pump (not the ozone pump) with a default or standard mode and is intended to operate continuously for 24 hours, 7 days a week, please leave it in this mode.

**Check that your filters are clear**

As well as wasting energy, a partially blocked filter will limit the volume of water flowing over the *simplesilver™* block and reduce the activity of the block.

Clean your filters or replace them: even if they look clean, over time body fats will saturate the filter media – and eventually further cleaning will have no effect.

\*Consider buying a second set of filters and alternating them so that a set is always clean and ready for use.







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## QUESTIONS & ANSWERS

**The 'No Worries' Spa Pool Treatment keeps your water clear for a year!**

### Your pool and simplesilver™

**Q** Can I use my pool if it's not crystal clear or there's an odour present?

DON'T USE YOUR POOL IF IT'S CLOUDY OR SMELLY.  
See over for solutions to cloudy or smelly conditions.

**Q** Do I need to replace the pool water prior to putting simplesilver™ in for the first time?

No.

**Q** Do I need to replace the pool water after the first week with simplesilver™ in my pool?

No. If your pool's clear, you're good to go.

**Q** Where in the pool should I place the simplesilver™ block?

Anywhere you like, as long as it gets a good flow of water over it.

**Q** What temperature should the pool water be for simplesilver™ to operate?

simplesilver™ is not sensitive to temperature. The important thing for simplesilver™ to work properly is to have a good flow of water over it.

**Q** My simplesilver™ block floats. What's wrong?

Air has become entrapped in the simplesilver™ packaging. Remove the back of the plastic container, remove the bag containing simplesilver™ and immerse in the pool water. Gently squeeze the bag to dispel the air. Reassemble the block and replace in your pool.

**Q** How often should I change the pool water?

As often as you like. We know of simplesilver™ users who change their spa pool water only once a year. Changing the water does not affect the simplesilver™ lifespan.

**Q** How long does simplesilver™ last?

Under normal use conditions, simplesilver™ will keep your pool clean and clear for 12 months.

**Q** What happens when I go on holiday or the spa pool is not used for long periods?

As long as the filter pump is left to operate as normal the pool water will remain clean and clear. If you turn the filter pump off but leave the water in, simplesilver™ can't do its job and you'll return to a swamp.

If you decide to drain your pool you should store your simplesilver™ block in a clean, dry area. When replaced in your spa pool, the simplesilver™ block will last for its remaining life span.

### Chemicals and other additives

**Q** How do I control pH, alkalinity, scale, corrosion and TDS (total dissolved solids)?

Using simplesilver™ means never having to think about this stuff.

**Q** Do I need to use any other chemicals or products to maintain my pool water quality?

No. simplesilver™ does it all.

**Q** Can I use my pool's ozone system with simplesilver™?

Yes.

**Q** Can I use a water fragrance with simplesilver™?

Yes.

**Q** Can chemicals such as chlorine be used with simplesilver™?

Chlorine is ok, but there's no need to use it. However bromine can't be used with simplesilver™.

### Filterpumps and filters

**Q** Why is it important that the filter pump operates daily?

The only way the simplesilver™ ingredients can be dispensed into the pool is by having a sufficient volume of water flowing over the simplesilver™ block. See over for more information.

**Q** Should I run the filter pump for a time after leaving the pool?

Yes, this is a good idea. We recommend you run the massage jet or filter pump for a time to enable a quick clean-up of the pool. If your pump has a timer, set it for about 20 minutes.

**Q** How should I clean my filters?

Your pool supplier can advise you on the best cleaning treatment for your filters. However in general you can simply soak your filters in a suitable sanitiser/detergent.  
NOTE: Filters generally have a life of about 12 months after which they should be replaced.

**Q** When do I clean the filter?

Follow the filter manufacturer's instructions, but we generally recommended once every two weeks. You might consider buying a spare set of filters and alternating them so that one set is always clean and available to be swapped in to the pool.

#### NOTE:

simplesilver™ is for domestic spa pool use only.  
Not intended for potable water purification.  
Not for commercial applications.